

IMS Objectives

1. Annual review of tools except those have been updated within the past 3 years
2. Compliance with BEAM Plus Assessment performance pledges
3. To deliver a combined total of ten (10) sessions of Training and Examination for BEAM Professionals and BEAM Affiliate annually
4. To offer 3,500 CPD hours to BEAM practitioners annually
5. To deliver training of overall satisfaction level not less than the rating of 3.8 *Rating scale of 1 (poor) –5 (excellent)
6. 11% year-on-year growth in the number of Members (Ordinary & Associate)
7. Handling of complaints: 1st reply within 5 business days, case closed within 20 working days for administrative issues and within 60 for technical ones
8. Zero accidents at work
9. 5% energy annual reduction
10. Add to the workforce 1 qualified first aider annually
11. Organize consultation on occupational health and safety with staff once a year
12. Raise staff environmental awareness through training at least once a year